



CO3 Digital Disruptive Technologies to Co-create, Co-produce and Co-manage Open Public Services along with Citizens

Project Essentials

Co-Funded by the Horizon 2020 programme
of the European Union



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INTRODUCTION



The CO3 project will build an analytical framework for studying the potential benefits and risks of new disruptive technologies and their potential to foster co-creation, co-production and co-management of open public services.

The project aims to properly evaluate their social impact, identify emerging best practices, understand how to overcome legal barriers, individuate metrics for a long-term sustainability plan and define appropriate applications.



FACT SHEET



H2020 · CO3 Grant Agreement 822615

Coordinator: UNITO, IT

10 partners

5 countries

University of Torino (IT)

LINKS Foundation (IT)

Fundación Universitaria Balmes (ES)

Institut de Recherche et d'Innovation of Centre Pompidou (FR)

OpenLab Athens (EL)

FlexiGuided GmbH (DE)

Geomotion (ES)

Municipality of Torino (IT)

Municipality of Athens via DAEM(EL)

Municipalities of the Plaine Commune in Paris (FR)

EUR 3 281,712

Duration: 3 years

Start date: 01-01-2019



Pilot in three sites the application of several transformative technologies.

Evaluate the outcomes of the new model of interaction between PA and citizens in three dimensions :

- 1) social and cultural:** citizen behaviours, engagements, change in relationship with public servants;
- 2) economic:** value of services/goods produced and exchanged, effects on workplaces, consumptions, citizen entrepreneurship and economic sustainability;
- 3) legal:** legal implications for P.A. including privacy and data protection.

Blockchain

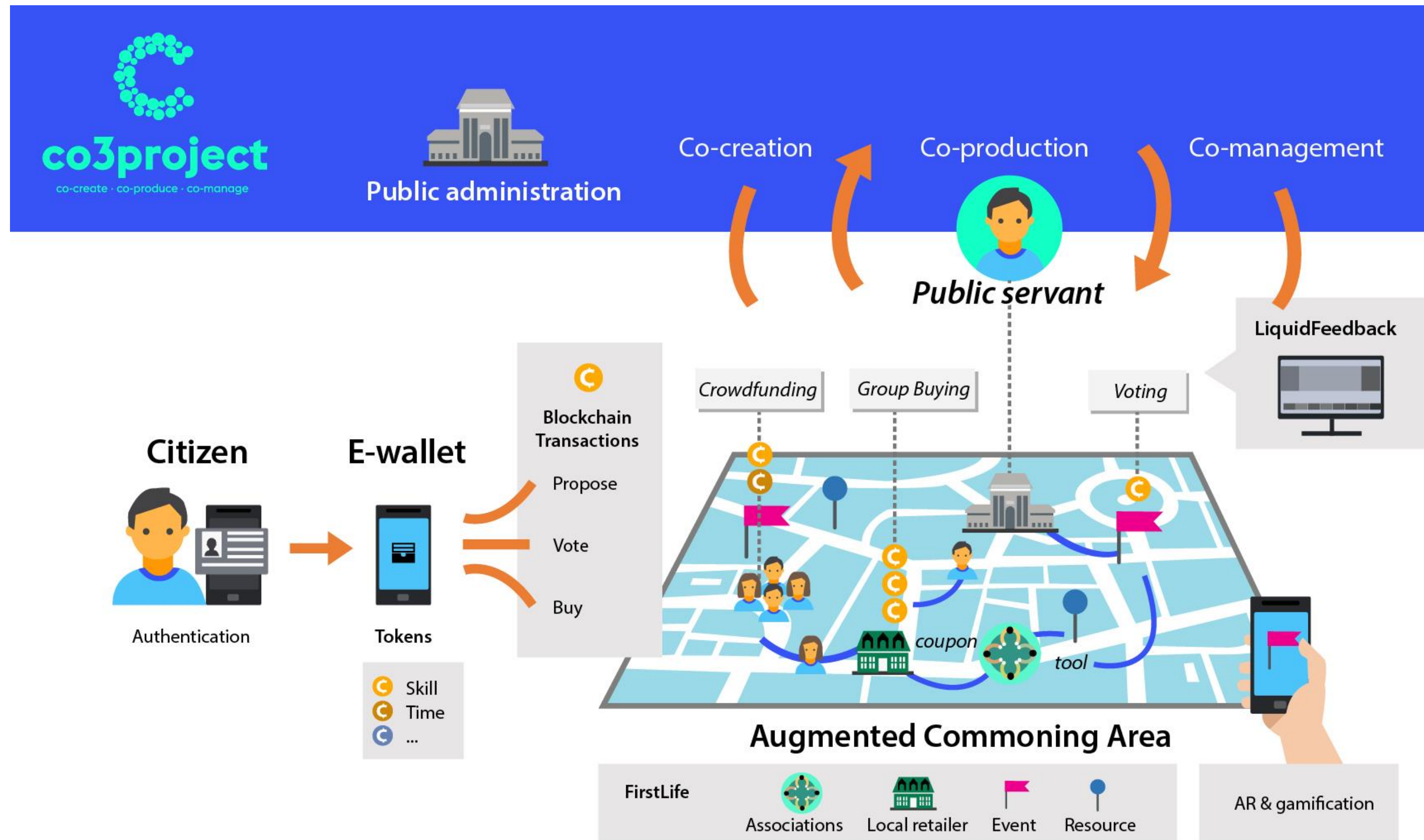
Augmented reality

Geolocated social network

Deliberation and Voting

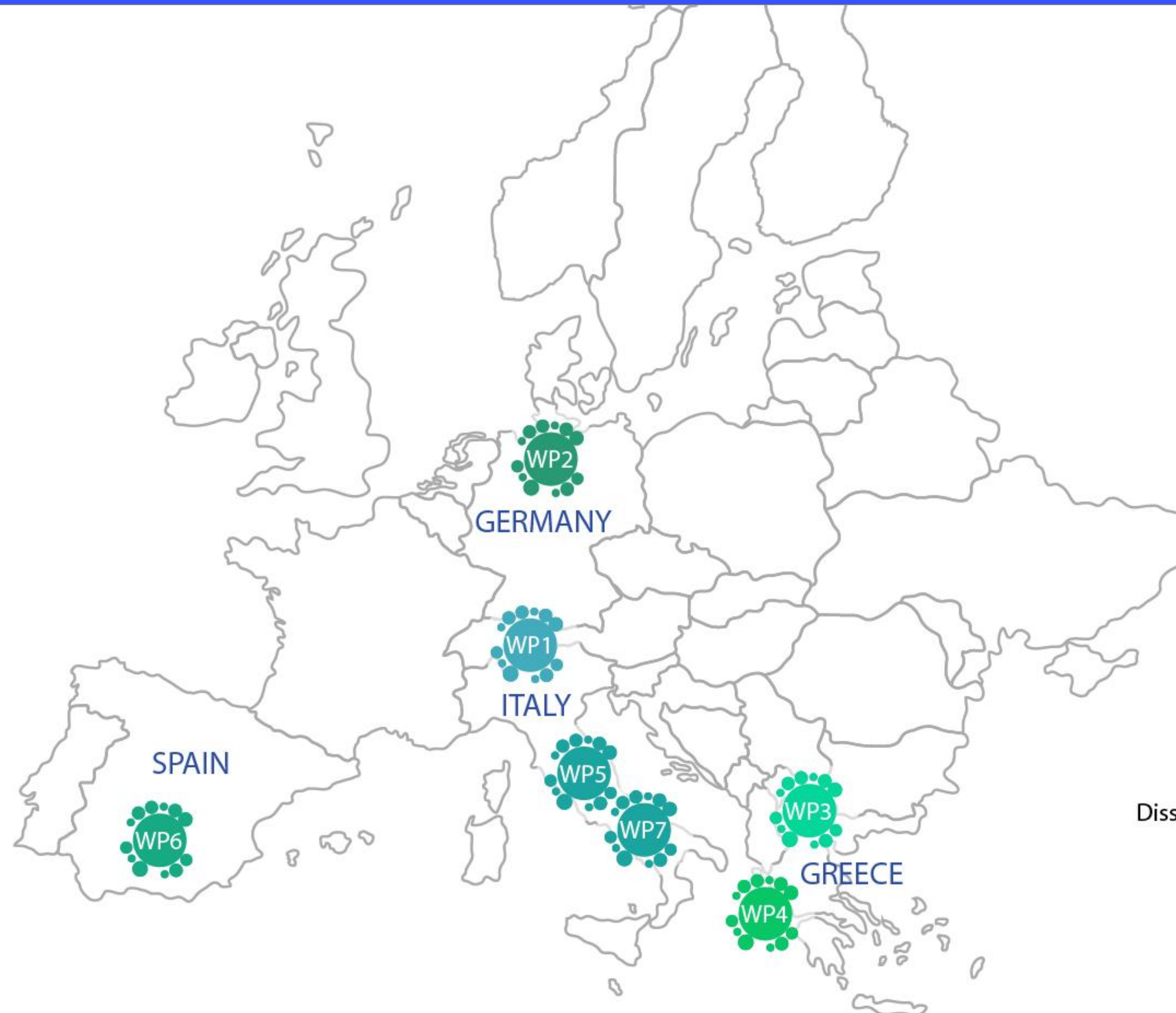
Gamification

RESULTS



Model of interaction between PA and the citizens supported by disruptive technologies

7 WORK PACKAGES



LINKS FOUNDATION
Process design and model definition
for PA/ Citizens collaboration



FLEXIGUIDED GMBH
Disruptive technologies for co-creation,
co-production and co-management



DAEM
Stakeholder engagement & pilots
implementation



OLA
Evaluation of pilots



UNITO
Impact Assessment and business plan



FUB
Dissemination/Communication, Exploitation



UNITO
Project Management



1: “**Enable Public authorities** to develop pathways for the introduction of disruptive technologies while addressing societal challenges raised by such technologies.”

2: “**Enhance knowledge** on digital democracy based on a thorough understanding of users’ needs” and develop new ways of providing public services, of ensuring public governance and of boosting public engagement with the help of disruptive technologies.”

3: “**Contribute to developing new practices**, to optimize work processes and to integrating evidence-based decision-making processes in public services and in services such as health, education, social welfare and mobility.”



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